# Q: I have recently become unemployed. What services does your agency offer for finding a job?

by TWC Customer Outreach and Relations Department and LMI Department staff

The Texas Workforce Network provides a number of services designed to assist job seekers, including career development information, job search resources, training programs, and, as appropriate, unemployment benefits.

#### **Texas Workforce Centers**

The most valuable resources available to the job seeker are the many services provided through local workforce centers. These centers, located throughout the state, offer a variety of services specifically designed to assist the job seeker not only in finding work, but also in developing successful career planning strategies. All full service centers offer job placement assistance, as well as many other services. These include counseling, veterans services, referral to child care services, resume software, and a resource room containing PCs with Internet access, fax machines, copiers, phones, etc., for customers to use in furthering their work search. Printed materials are also available that provide information about the outlook and education and training requirements of various careers, as well as statistics regarding the different labor markets around the state. There are seminars and workshops in resume preparation, salary negotiation, interviewing techniques, and more. Individuals who wish to upgrade skills or obtain training to become more employable in a demand occupation can apply for training funds at the workforce center. Employers contact our workforce centers in search of qualified workers every day and place job orders with which the job seekers' applications can be matched electronically, regardless of whether the applicant has registered for work at the workforce center or online through Hire Texas. Be sure to make frequent use of both the workforce center and online resources in order to achieve success quickly in your job search.

# To find the Texas Workforce Center nearest you online, go to:

http://www.texasworkforce.org/dirs/wdas/wdamap.html

# Online Job Resources Hire Texas and More

Those with access to a computer and the Internet can search for jobs and register online for work through the Hire Texas program. Submitting your job application through Hire Texas allows employers to match their job vacancies to your skills and experience, and allows you to run matches against your application from the database of job orders. In addition, you can view private sector and local government jobs listed with the Texas Workforce Network through Job Express, which allows you to search for work by job type, geographic area and salary, although Hire Texas allows a job seeker to fine tune the job search even more. The agency's web site also includes links to the Governor's Job Bank, which lists state agency vacancies, and many other governmental and commercial job banks. It offers information on job searching, career planning, networking, interviewing, resume writing, salary negotiation and available training providers. Customers who are seeking career and training planning information, including students, can visit the Career Development Resources site at http:// www.cdr.state.tx.us.



### Hire Texas link

http://m06hostp.twc.state.tx.us/jobmatch/jobseeker/htapp.html

# Other TWC job resources

http://www.texasworkforce.org/customers/jsemp/jsemp.html



#### **TRACER**

Another system available to online users is TRACER, or Texas Rapid Access to Career and Economic Resources. TRACER is a dynamic, web-based database program developed to provide a single, standardized source for economic and labor market information. It utilizes existing economic and labor market data in two distinct modules. The Career Resources Module provides information to assist the job seeker in understanding the total job market, and in conducting an effective, self-directed job search. The Economic Resources Module is designed for use by economic developers and labor market analysts and was developed specifically for displaying and analyzing demographic, economic, and labor market information. Information available through TRACER to assist the job seeker includes wages, occupational demand, employer listings, industry employment and outlook, school information and area economic profiles. Information provided by TWC Customer Outreach and Relations Department and LMI Department staff.

#### TRACER link

http://www.texasworkforce.org/lmi/tracer/tracerhome.html



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